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Products

quantity	product	license fee
____ CPUs	PDFlib 5.0.0	US-$ 450
____ CPUs	PDFlib+PDI 5.0.0	US-$ 900
____ CPUs	PDFlib Personalization Server (PPS) 5.0.0	US-$ 1450

Volume discounts: 15% for 2 or more CPU licenses, 25% for 5 or more CPU licenses. See next page for update and upgrade conditions.

☐ This is an update of a version 3 or 4 license to version 5.

☐ This is an upgrade from PDFlib 5 to PDFlib+PDI or PPS, or from PDFlib+PDI 5 to PPS.

Previous license number for updates and upgrades:

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Operating system platform

☐ Windows 9x/ME/NT/2000/XP   ☐ Apple Mac OS 9/X

☐ Linux on x86   ☐ Linux on PPC

☐ Sun Solaris 7/8/9 on sparc   ☐ Sun Solaris 7/8/9 on x86

☐ IBM AIX 4/5   ☐ FreeBSD or OpenBSD on x86

☐ HP-UX 11 on PA-RISC   ☐ SGI IRIX 6.5

See separate price list for IBM eServer iSeries and zSeries platforms.

Additional maintenance and support

☐ Level 1: 30 days support: FREE!

☐ Level 2: as level 1, 3 days response; valid one year: 12% of license fee

☐ Level 3: as level 2, but 1 day response time, all minor and major updates included; valid one year: 18% of license fee

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Notes on Licensing Options

Products

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	From	
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PDFlib+PDI 5	50%	–
PDFlib Personalization Server (PPS) 5	75%	50%

Updates

An update changes an existing license to the corresponding license class of a newer version. All CPU-based licenses for PDFlib 3 and 4 can be updated to PDFlib 5 products at a reduced license fee. A valid license number must be supplied with all update orders. Maintenance updates (e.g., from PDFlib 5.0.0 to 5.0.1) are always free. Update discounts can be combined with volume discounts. The following table indicates the percentage of the list price that is due for various update combinations (please contact us for updates of PDFlib 3 or 4 runtime licenses):.

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Operating system platform

Supplying the name of the target operating system platform is a strict requirement since license keys are platform-specific. A separate price list is available for the IBM eServer iSeries and zSeries platforms.

Maintenance and support contracts

We offer several levels of support contracts which are only available in combination with a new product license, or to extend a previous support contract of the same level:

▸ Level 1 support includes 30 days installation support
▸ Level 2 support includes ongoing technical support for one year
▸ Level 3 support includes ongoing technical support for one year with short response times, plus access to all updates.

The following table summarizes support levels:

	Level 1	Level 2	Level 3
duration	30 days	1 year	1 year
support by	e-mail	e-mail	e-mail or phone
response time	5 days	3 days	1 day
minor updates	included	included	included
major updates	–	–	included
support fee as percentage of the license fee	free	12%	18%

Other types of licenses

In addition to CPU-based licenses we offer several extended licenses. These licenses do not include support or updates, but can be combined with Level 2 or Level 3 support:

▸ unlimited single-platform license (flat fee)
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▸ integration license (royalty-based)
▸ source code license

Please contact us for more information about these license types.